

TELEPHONE THREAT PROCEDURES

WHEN A TELEPHONE THREAT IS RECEIVED:

§ BE CALM AND COURTEOUS.

- LISTEN - for background noises, such as music, equipment, traffic, etc, write down the exact wording of the threat.
- DO NOT INTERRUPT THE CALLER – make note of the identifying characteristics found below.
- OBTAIN AS MUCH INFORMATION AS POSSIBLE – use the questions listed below
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APPENIDIX "A"

What does it look like?

Where are you calling from?

Why did you place the bomb?

IDENTIFYING CHARACTERISTICS:

Sex Male__ Female__ Not Sure__ Estimated age__

Accent English__ French__ Other

Voice Loud__ Soft__
 Other_____

Speech Fast__ Slow__
 Other_____

DictionGood__ Nasal__ Lisp__ Other_____

Manner Emotional__ Calm__ Vulgar__
 Other_____

BACKGROUND NOISE:

VOICE WAS FAMILIAR (specify)

CALLER WAS FAMILIAR WITH THE AREA (specify)
